

1<sup>ST</sup> May 2015

## EPSON Service Packs

### Express Exchange Service



#### Express Exchange Service Pack

Enjoy the ultimate peace of mind with a 5 year service pack!

The Epson Express Exchange Service pack enhances the standard warranty by offering a replacement projector onsite with 1-3 days. This hassle free service reduces downtime and ensures you get the most out of your projector.

## Product Code and Pricing

Express Exchange Product Code	Description	RRP Inc GST
5YWEB575WIEE	5 years Express Exchange Warranty for an Epson EB-575Wi/e Projector	\$399
5YWEB585WIEE	5 years Express Exchange Warranty for an Epson EB-585Wi Projector	\$399
5YWEB595WIEE	5 years Express Exchange Warranty for an Epson EB-595Wi/e Projector	\$399

### Key Features

- **Peace of Mind** – Protect your investment with the Epson Express Exchange Service. Receive premium service and support backed by genuine Epson parts.
- **Reduce Down Time** – Ensure you are getting the most out of your projector with swap out units and quick turnaround times.
- **Reduce Costs** – Enjoy the benefit of knowing there are no more out of pocket expenses.
- **Enhance your Epson Support** – Full coverage, with NO limitation on the working hours of the optical engine or other key components (not all “5 year” warranties are created equal in this regard).

### How it works

- Epson Express Exchange service pack is available for purchase at any time within the first 3 years of ownership.
- Customers who purchase an Express Exchange Service Pack will be eligible for replacement of their faulty unit within 1-3 days (subject to projector location).
- The replacement unit will be sent via courier. Epson will organise a separate courier to pick up the existing product. The projector must be packed and ready for collection by the courier.
- Customers must remove and reinstall the projector at their own expense.
- An exchange unit will ship the same day if the job is received before 11:00AM. All other request will ship next business day.
- For full terms and conditions refer to [www.epson.com.au](http://www.epson.com.au)